

CITY OF ALBUQUERQUE BERNALILLO COUNTY DEPARTMENT OF J SENIOR AFFAIRS



Mayor Richard J. Berry Director Jorja Armijo-Brasher



Sponsored by





A Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association



CITY OF ALBUQUERQUE

Department of Senior Affairs 714 7th Street SW Albuquerque, NM 87102

Richard J. Berry, Mayor

Jorja Armijo-Brasher, Director

July 2017

Dear Friends:

The Department of Senior Affairs is pleased to bring you the newest edition of the City of Albuquerque, Department of Senior Affairs Quick Guide to Senior Services. We appreciate Blue Cross Blue Shield for again sponsoring this informative publication. This edition of the Quick Guide provides seniors and other community residents "quick" access to new as well as updated information about a variety of government and not-for-profit organizations.

Look inside these pages to see the variety of resources available to you in our community, including:

- Benefits and Assistance Programs
- Consumer and Legal Assistance
- Disabilities Programs
- Home Services
- In-Home Care and Caregiver Resources

- Nutrition Resources
- Pet Resources
- Physical Fitness
- Senior/Multigenerational Centers
- Transportation

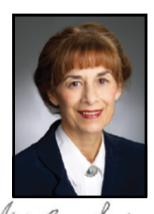
Please call the Senior Information & Assistance Program at (505) 764-6400 for information regarding the services and programs offered by the City of Albuquerque's Department of Senior Affairs. Individuals are available to help you Monday through Friday, between 8:30 a.m. and 4:30 p.m. If you prefer to gather information via the computer, our website is www.cabq.gov/seniors and our e-mail address is seniorinformation@cabq.gov.

Age Well Albuquerque!



Richard J. Berry, Mayor

Richard J. Berry, Mayor City of Albuquerque



Jørja Armijo-Brasher, Director City of Albuquerque Department of Senior Affairs

Senior Information & Assistance Program Linking Seniors and Services Together 505-764-6400

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714 Seventh Street SW
Albuquerque, NewMexico 87102
www.cabq.gov/seniors
Fax: (505)764–6455; TTY 1-800-659-8331

SERVICES AND OPPORTUNITIES

Senior Information & Assistance Program (505)764–6400

- * Information, referrals, and assistance on senior concerns/issues.
- * Linkages to senior services and to other community resources.

Recreation

- Breakfast and Lunch
- Recreation and Learning
- 4 Sports and Fitness Ctrs & Programs
- 6 Senior Centers
- 2 Multigenerational Center
- Planet 50+ Activities

Volunteer Programs

- Retired & Senior Volunteer Program (R.S.V.P.)
- Foster Grandparent Program
- Senior Companion Program

Senior Social Services

- Care Coordination
- Home Chores, Repair, Retrofit
- Senior Information Line

Transportation/Nutrition

- Home-Delivered Meals
- Meal Sites
 Recreation
 Lunch
- Transportation

The information in this *Quick Guide to Senior Services* is correct, to the best of our knowledge, as of July 2017. Inclusion of a service does not imply endorsement, nor does exclusion reflect on the quality of service.

The Department of Senior Affairs requests contributions to offset expenses for some services and materials meals, exercise classes, transportation, Home Chores, Home Repair and Home Retrofit services. No one will be denied service if he/she chooses not to contribute.

INFORMATION	
Department of Senior Affairs – DSA Senior Information, 714 7th SW764- Information & referral to community services for Bernalillo County residents aged 60+, caregivers, and service providers.	5400
Ask United Way – Albuquerque, 2340 Alamo Ave SE	3671 1735
AARP Information Center – Albuquerque, 1930 Juan Tabo Blvd NE, Ste J, 87112 830 -MonThurs., 10 a.m. – 3 p.m., Fri. 10a.m 1 p.m.	3096
Eldercare Locator, Monday – Friday, 9 a.m. – 8 p.m., Eastern Timewww.eldercare	
Information Center for New Mexicans with DisabilitiesTTY 505-272-	
Resource Information outside Bernalillo County:	
New Mexico Aging & Long Term Services Deptwww.nmaging.state.n	2901 m.us
Santa Fe Office (Aging & Disability Resource Center)222-4500 or 1-866-842-	2080 9230
Sandoval County Senior Program	
Torrance County Senior Service	5010
Valencia County Older American Program864-6739 or 864-715-A South Main, Belen 87002	2663
NON - EMERGENCY	
Albq Citizens Contact Center For City Wide Information	311
(Mon Sat. 6 a.m - 9 p.m., Sun. 9 a.m 6 p.m.)	
Albuquerque Fire/Rescue833-	7397
Albuquerque Police Department 242-	2677
Bernalillo County Fire Department/Rescue798-	7000
Bernalillo County Sheriff's Department798-	7000
EMERGENCY	
Emergency911	
Emergency911 Adult Protective Services: State of NM (APS) (24/7)*1-866-654- Investigates allegations of abuse, neglect, and/or exploitation of individuals 18 years & older. O	ffers

Albuquerque Ambulance (24/7)*	761-8200
Albuquerque Water Utility Authority	
National Prevention Suicide Crisis (24/7)*	1-855-662-7474
NM Crisis & Access Line (24/7)*1-855-NMCRISIS A statewide mental health crisis line for individuals who reside in Nealth counselors answer calls 24 hours a day. They provide suppoviduals who know someone who is in crisis	lew Mexico. Professional mental rt for individuals in crisis and indi-
NM Gas - Natural Gas Related Emergency1-888-66 Report natural gas related emergencies. If you smell gas, report it.	54-2726 or 1-888-NM-GAS-CO
NM Poison & Drug Information Center Dedicated to the prevention and treatment of poisoning in NM. Exrecommendations during possible poisonings and assist emergen rial incidents.	perts assess and make treatment
PNM Power Outage	1-888-342-5766
Rape Crisis Center of Central NM (24/7)*	266-7711 or 1-888-811-8282
The Safe House (24/7)*Statewide 1-800-773	-3645 or Albuquerque 247-4219
UNMH Psychiatric Center	272-2800
Psychiatric Emergency (24/7)*	272-2920
Psychiatric Urgent Care Clinic (Hours: Mon Fri., 7:00 am -	1:00 pm) 272-9038
Utility Emergencies (24/7)*PNM246-5700;	Water857-8250
Veterans Crisis Line (24/7)*1-800-2	
The Veterans Crisis Line connects Veterans in crisis and their familie sponders from the Department of Veterans Affairs. Provide confide	

BENEFITS AND ASSISTANCE PROGRAMS

Medicare and Related Programs

Adelante - Benefits Connection273-5222 (Albuq. Area)/1-844-266-2236 (Statewide) Assist low income seniors (65+) and individuals with disability (21+) enroll in benefits: Medicaid, LIHEAP, SNAP, SSI, Medicare Savings Programs, Medicare Part D Low Income Subsidy.
ADRC/ALTSD - Senior Medicare Patrol (SMP)
Albuquerque Vet Center 1600 Mountain Rd. NW
Benefits Counseling – Bernalillo County Regional Office1-800-432-2080
The statewide HIBAC benefits counseling program provides information, assistance, and counseling relating to Medicare, Medicaid, supplemental health insurance, and other benefits programs.
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The statewide HIBAC benefits counseling program provides information, assistance, and counseling relating to Medicare, Medicaid, supplemental health insurance, and other benefits programs. Health Insight New Mexico
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New Mexico Human Services Department Income Support Division (ISD)

www.state.nm.us/hsd

Northeast: 4330 Cutler Ave. NE	222-9600
For residents east of San Mateo & north of Central, Mon Fri., 8 a.m 4:30 p.m.	
Northwest: 1041 Lamberton Place NE	841-7700
For residents west of San Mateo & north of Central, Mon Fri., 8 a.m 4:30 p.m.	
Southeast: 1711 Randolph Rd. SE	383-2600
For residents south of Central & east of the river, including the East Mountain area	
Southwest: 3280 Bridge Blvd. SW	841-2300
For residents west of the river & south of Central, including Isleta Pueblo	

EBT Card/SNAP, formally Food Stamps – Eligibility information at your nearest area office. (See addresses/phone #s listed above.)

Medicaid (Institutional)

Coverage for high or low level nursing homecare. Must qualify medically and financially. (See addresses/phone #s listed above.)

Medicaid (Non-Institutional)1-800-772-1213

Healthcare coverage for eligible individuals receiving SSI or TANF. Covers medical bills. Aged (65+), blind and/or disabled. Must first apply for Supplemental Security Income (SSI) the Social Security Administration.

QMB – (Qualified Medicare Beneficiaries)

Assistance with Medicare co-insurance, Medicare deductible and Medicare Part B premium for low income Medicare beneficiaries. (See addresses/phone #s listed above.)

SLIMB–(Specified Low Income Medicare Beneficiaries)

Assistance with Medicare Part B premium only for low income Medicare beneficiaries. (See addresses/phone #s listed above.)

Social Security Administration

Social Security Administration, 500 Lead Ave. SW, 87102......1-800-772-1213 Open 9 a.m. – 3 p.m.....www.socialsecurity.gov

Disability Benefits

Benefits determined by past earnings for permanently disabled individuals who have worked 5 of the last 10 years prior to becoming disabled.

Retirement (age 62 - 67) Dependent, Survivor's Benefits.

Benefits determined by earnings & averaged over most of a worker's lifetime.

Supplemental Security Income (SSI)

Supplemental financial assistance for individuals who are blind, disabled or 65 years old or older and whose income and certain assets are below the SSI eligibility amount. Recipients automatically qualify for Medicaid.

Veteran's Resources

Albuquerque Vet Center, 1600 Mountain Rd. NW, 87104.......346-6562.........Fax 346-6572 VA's readjustment counseling is provided at community-based Vet Centers. For assistance after hours, weekends and holidays, call.................................1-877-WAR-VETS (1-877-927-8387)

Mayor's Office of Veterans' Affairs, City of Albuquerque, One Civic Plaza NW......(505)768-3000 Assists in referring veterans and family members to resources that can address their needs, such as, Counseling for Mental Health and Combat Trauma, Disability Claims, Healthcare, Employment, Education & Housing by offering a Resource Center for many different kinds of services for veterans in Albuquerque; Additional information is available at: www.cabq.gov/mayors-office-of-veterans-affairs.

Social Work Services, VA Medical Center, 1501 San Pedro Drive SE......265-1711ext 4878Provides treatment and coverage of social services to veterans.

Utility Assistance Programs

Good Neighbor Fund (Electric only)
Heat New Mexico Fund (Gas only)
Help New Mexico, Inc
Low Income Home Energy Assistance Program (LIHEAP)
Northeast: 4330 Cutler Ave. NE
Northwest: 1041 Lamberton Place NE
For residents south of Central & east of the river, including the East Mountain area Southwest: 3280 Bridge Blvd. SW
Low Income Telephone Assistance Program (LITAP) - Century Link or LIHEAP1-800-244-1111 A link-up service that provides a discount on telephone service to Medicaid, Qualified Medicare Beneficiaries (QMB) & LIHEAP recipients. Required documentation: Medicaid card or LIHEAP certificate.
Low-Income Water Credit Program (CarrieAnn at the Storehouse)
For other available resources, call DSA Senior Information
Safelink Wireless, 5101 Copper Ave. NE, Alb
Silver Horizons,
St. Vincent de Paul Society, Provides assistance with utility disconnect notices, rental assistance for evictions. Travel for emergency situations. Shelter and food. Mon Fri. from 9 a.m 12 p.m. and 1 p.m - 3 p.m.

CONSUMER AND LEGAL ASSISTANCE

Advance Directives: Packet containing NM Power of Attorney for Health Care and Instructions for Health Care and End-of-Life Decisions, and Cremation Authorization.

Monthly Advance Directives workshops provided by the Senior Citizens' Law Office at North Valley Senior Center (761-4025). Financial power of attorney forms also available at these workshops.

Albuquerque Bar Association

Albuquerque Code Enforcement Zoning/Pern Housing/Code E	nit Counter924-3857 nforcement924-3450
General QuestionsSanta Fe	222-9000, 222-9100 or 1-866-627-32491-800-678-1508 or www.nmag.gov505-827-6000 or 1-866-627-3249www.ago.statenm.us
Better Business Bureau of Southwest Provides information on local companies and charities mediates consumer complaints. Covers all of NM and SV	www.bbbsw.org
Bridge to Justice Program \$35 referral fee with an attorney	505-797-6000
Certificates Certified copies of certificates of births occurring in New required. Information on how to get out-of-state birth ce que, however, available through NM Vital Records in San	ertificates. Death Certificates not issued in Albuquer-
Birth Certificates Death Certificates *New Mexico Vital Records & Health Sta Online Government Issued Vital Record	841-4183 or 841-4185 841-4183 or 841-4185 827-0121 or 1-866-534-0051 htistics, Santa Fe1-505-827-0121 ls - Fees applywww.vitalchek.com
Disability Rights New Mexico New Mexico promotes and protects the legal rights of in referral, client advocacy, group advocacy, and training.	
Investment Fraud, Securities Division, 2550 Cer PO Box 25101, 87504-5101	rrillos Rd, Santa Fe, NM 1-800-704-5533 1-505-476-4580 (Legal Help-Line)
Law Access New Mexico	
Legal Resources for the Elderly Program (LRE Free legal helpline for NM residents 50+	P)797-6005 or 1-800-876-6227
Money Management International/CCCS 24hr Helps people help themselves solve financial problems through counseling, debt management and education.	r Servicewww.moneymanagement.org
New Mexico Long Term Care Ombudsman	of the civil383-3900 in Albuquerque in New Mexico.
New Mexico Regulation and Licensing Depart	ment476-4875
New Mexico Legal Aid (Medicaid, FS, GA, TANF, une Provides assistance with legal and denial of benefits issue of the Superintendent of Incurance	ies to income-eligible clients in Bernalillo County.
Office of the Superintendent of Insurance,	7-5772 or 1-800-947-4722 or 505-827-4601 www.nmprc.state.nm.us
Senior Citizens' Law Office	ndoval www.sclonm.org o personal injury or divorce cases. Wills, simple

workshops at various senior centers. SCLO will represent seniors w/legal problems in the area of consumer-law, health law disability, abuse, & housing.
State Bar General Referral Program797-6066
30 min./\$35.00 consultation w/attorney
State Bar of New Mexico797-6000 or www.nmbar.org
UNM Law Clinic277-5265
Voter Registration, Bernalillo County Clerk, One Civic Plaza NW - 6th Floor243-8683
DISABILITIES PROGRAMS
Adelante (Back in Use)
Albuquerque Stroke Club(VM) 349-1628 Support group for stroke survivors, their caregivers and families. Call for further information.
Community Outreach Program for the Deaf (COPD)(Voice & TTY) 255-7636 Advocacy, vocational, rehab and interpreting servicesFax 255-8029
Curb-Side Residential Trash Collection & Recycling, City of Albuquerque Solid Waste Department
Handicap License Plates and Placards
Home Retrofit Program, Department of Senior Affairs764-6400 Wheelchair ramps, grab bars, safety rails and bathroom safety equipment for permanent residents of Bernalillo County. Age and income eligibility may apply.
Independent Living Resource Center 4665 Indian School Rd Ste #100(Voice & TTY) 1-800-260-5022 with disabilities(FAX) 266-5150
New Mexico Commission for the Blind
New Mexico Commission for Deaf(Voice/TTY) 1-800-489-8536 & Hard of Hearing Persons - 8 am - 4:30 pm383-6530
Lending library, workshops, communication access assistance, equipment, loan bank & advocacy serviceswww.cdhh.state.nm.us
New Mexico Technology Assistance Program
Relay New Mexico

State of New Mexico Governor's Commission on Disability
UNM Center for Development and Disability Information Network1-800-552-8195
Information & referrals to appropriate programs for New Mexicans who have disabilities
EDUCATION
Central New Mexico Community College (CNM)
CNM G.E.D., Adult Basic Education, and English as a Second Language: \$10 Application Fee and Government issued I.D. required224-4282
Defensive Driving Classes Classes for persons aged 50+ which can entitle them to a discount on their auto insurance. Small fee for classes.
AAA Driver Improvement Program
AARP Safe Driver Program 1930 Juan Tabo Blvd. NE, Suite J To register for a 4 hr. class, contact a local senior center.
AARP Information Center , Mon Thurs., 10 am - 3 pm, Fri., 10 am - 1 pm 830-3096
Department of Senior Affairs – DSA Senior Centers
Life Long Learning for New Mexicans (LLL)
OASIS (Enriching the Lives of Mature Adults)
Teeniors
www.teeniors.com
UNM Continuing Education 277-0077 Information and Registration www.dce.unm.edu
10% discount for senior citizens aged 65+ for most classes. Office Hours: Monday - Friday 8:00 am to 5:00 pm

EMPLOYMEN	IT
HELP - New Mexico, Inc.	766-4936
Income eligibility work experience program for low income adument counseling, job placement and training.	lts 18+. Provides assistance with employ-
New Mexico Work Force Connections, 501 Mountain Ro Testing and assessment, resumé assistance employment counse ing. Information on unemployment benefits, etc	eling, assistance with job placement & train-
NM ALTSD Senior Community Service Employment	Program
2550 Cerrillos Rd., Santa Fe, NM 87505	1-800-432-2080 or 1-866-451-2901
Title V Senior Employment Programs Work experience programs to retrain low-income persons aged Twenty hours per week at minimum wage.	55+ and assist them with job placement.
Goodwill Industries Senior Community Service Emplo 5000 San Mateo Blvd. NE	
National Indian Council on Aging10501 Montgomery Blvd. NE, #210 87111	
HEALTH CAF	RE
Addiction Referral Pr	
ALANON www.aisnm.org	•
Alcoholics Anonymous Information	
Gamblers Anonymous	
Gamblers Hotline (New Mexico Council on Problem Gambling)	
Gampiers Hotline (New Mexico Council on Problem Gambling)	1-800-5/2-1142
Medication Disposal (Drug Take Back Initiatives)	1-800-5/2-1142
Medication Disposal (Drug Take Back Initiatives) Medications may also be disposed at any of 6 area command su	bstations. Mon Fri. from 8:00 am - 5:00 pm
Medication Disposal (Drug Take Back Initiatives) Medications may also be disposed at any of 6 area command su Foothills Area Command, 12800 Lomas Blvd. NE	bstations. Mon Fri. from 8:00 am - 5:00 pm 332-5240
Medication Disposal (Drug Take Back Initiatives) Medications may also be disposed at any of 6 area command su Foothills Area Command, 12800 Lomas Blvd. NE Northeast Area Command, 8201 Osuna Rd. NE	bstations. Mon Fri. from 8:00 am - 5:00 pm 332-5240 823-4455
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Provides information to individuals, families, and employees of small businesses to obtain health insurance coverage......(Voice & TTY) **1-855-889-4325**

New Mexico Health Exchange......www.bewellnm.com......1-855-99-NMHIX or 1-855-996-6449 Health insurance under the Affordable Care Act. Health Programs - Senior American Heart and Stroke Association.....(505)353-5800 Mission is to build healthy lives free of Cardio Vascular diseases and stroke. **GEHM Clinics - Geriatric Education and Health Maintenance - UNM College of Nursing** Nurse-managed clinics provide a variety of health promotion services for individuals 55 & over. Services include: blood pressure & diabetes screening; health assessments; counseling related to nutrition, health problems, aging process, medication management; diabetic self-management education and more. Appointments required for fitness physicals. Donations accepted but not required. All clinics held from 9 a.m. - 1p.m. Call the following senior centers for clinic dates at their centers: Manzano Mesa Multigenerational Center, 501 Elizabeth St. SE......275-8731 North Domingo Baca Multigenerational Center, 7521 Carmel Ave. NE......764-6475 Senior Health Center, University Hospital,.....272-1754 1101 Medical Arts Avenue NE (Build-ing 4, Suite A) Healthcare professionals evaluate and treat the special medical problems of individuals age 65 and older. Monday through Friday, 7a.m. - 5:00 p.m. **Health Programs – Other** Albuquerque Speech, Language and Hearing Center......247-4224 9500 Montgomery Blvd. NE , Suite 215, Dispenses a comprehensive range of hearing aids, speech and language evaluations and therapy, hearing tests and related services. A wide range of insurance accepted. Mon. - Thurs., 8 a.m. - 6 p.m., Fri., 8 a.m. - 3 p.m. **Community Dental Services, Inc.** (Medicaid accepted). Appointments required for general dentistry & dentures/partials/crowns. Early AM emergency clinic. Call first for details. General dentistry at:

2116 Hinkle St. SE	843-7493 or 765-5683
Dental Care in Your Home	615-0951
Complete dental care for individuals who are home bound due to illness, ac	

First Choice Community Health Care.....873-7401 Call for information regarding locations and medical/dental appointments

Alamosa: 831-2534 or 82001 Centro Familiar SW: 873-7400

Healthcare clinics. Fees based on income (bring proof of income). Medicare assignment and Medicaid accepted. Prescription discounts for income-eligible persons.

First Choice Dental	1231 Candelaria Rd. NW	345-3244
First Choice Dental	6900 Gonzales Rd. SW	831-2534

Midtown Public Health Office, 2400 Wellesley Ave. NE......841-4100

Preventive health services. S.T.D. (Sexually Transmitted Disease) clinic. Issues birth certificates.

OME SERVICES

Prescription Drug Assistance Program

Information about free & discounted prescription drugs

Mental Health Programs

NAMI (National Alliance on Mental Illness), Albuquerque	260-0154
10 a.m 1p.m.; Support, education and advocacy for individuals dealing with mental health answer, leave message.	issues. If no
Outcomes, Inc., 1503 University Blvd. NE Email: info@outcomesnm.org	Fax 243-0446
Inpatient, outpatient and emergency psychiatric care; specialized clinics.	200-0134
Geriatric-Psychiatric Unit Short-term hospital treatment for individuals over 55 suffering from emotional distur	272-8314 bances.
Psychiatric Emergency Crisis Unit	272-2920 hiatric
Senior Outpatient Clinic – for individuals aged 70+ Information available about depression for individuals aged 65+ Inpatient for individuals aged 60+	
Senior Wellness Programs	
A no cost program offered by Blue Cross and Blue Shield of New Mexico (BCBSNM) for senior The program educates members on how to stay active and healthy through seminars, social health screenings. You do not need to be a BCBSNM member to join Blue 60Plus.	s 60 and older.
Lovelace Silver Elite	727-5502
4101 Indian School Rd. NE. A FREE program exclusively for individuals over the age of 60 demembers get more out of life. Silver Elite provides the opportunity for Health Education Sem Fairs, screenings, social events and in-hospital benefits.	esigned to help linars, Health
Manage Your Chronic Disease Program (MyCD)	and/or their nd how their
Presbyterian Senior Connection A community membership program, for ages 60 and over, focusing on the special wellness n	

HOME SERVICES

Department of Senior Affairs Home Services Programs *Contributions requested. No one will be denied services if he/she chooses not to contribute.	
DSA Home Chores*	764-6400
Chore services such as light yard cleaning for safety purpose, limited to 15 ft. perir of smoke detectors for Bernalillo County homeowner occupants aged 60+.	
DSA Home Retrofit*	764-6400
ADA wheelchair ramps, walker steps, step modifications, fall prevention equipmer safety equipment. Must be 60+ & permanent resident of Bernalillo County. Age ar may apply.	
DSA Minor Home Repair*	764-6400
Minor repairs for homeowner occupants over 60 within Bernalillo County. Non-licensed work only.	
Home Owners Rehabilitation Programs	
Office of Neighborhood Revitalization, City of Albuquerque	767-5825
Bernalillo County Housing Dept., 1900 Bridge Blvd. SW	314-0208
Love, Inc. of South Albuquerque	293-3533
Love, Inc. of South Albuquerque Provides handyman services to include minor home repairs, heating and heat/AC switch furniture and household items to clients in permanent residence.	overs. Provides
Sawmill Community Land Trust (Emergency Minor Home Repair)	meet income eligi-
HOUSING	
Albuquerque Apartments	mentguide.com nters about
Albuquerque Heading Home Provide permanent, supportive housing solutions to individuals and their families who are able and been experiencing chronic homelessness. Hours of Operation: M - F, 9:00 am to see the contract of the contract	e medically vulner-
Department of Senior Affairs' Senior Information Line Information about retirement communities, subsidized/affordable housing, mobile home etc.	764-6400 e parks for adults,
Housing Discrimination	
Housing Discrimination Hotline	1-800-669-9777
U.S. Dept of Housing & Urban Development (HUD) City of Albuquerque, Office of Diversity & Human Rights One Civic Plaza NW, Room 4072, Albuquerque, NM 87102	768-4589
Landlord/Tenant Problems – New Mexico Legal Aid , 301 Gold SW 87102 Public benefits, domestic violence victims only, landlord, and other civil legal matters for lo individuals.	
Office of Neighborhood Coordinationwww.cabq.gov/planning/our-department/office-of-neighborhood	768-3334 od-coordination
Office of Neighborhood Coordinationwww.cabq.gov/planning/our-department/office-of-neighborhood	768-3334 od-coordination

Reverse Home Equity Loan Information......www.aarp.org/money/revmort Government program allowing seniors to draw down money on their home equity.

For information visit AARP website.

IN-HOME CARE AND CAREGIVER RESOURCES

Abuse, Neglect and Exploitation

NM Adult Protective Services Intake (APS/ALTSD)......1-866-654-3219

Investigates allegations of abuse, neglect and/or exploitation of individuals 18 years and older. Offers services to prevent or remedy above situations.

New Mexico Children, Youth & Families

Care Coordination

DSA Care Coordination.......764-6400

Comprehensive in-home assessment of individuals aged 60+, linkage with appropriate services & on-going follow up.

Homemaker Services

Homemaker Service

Respite Care

Adult Day Services (Licensed),

Safe and pleasant places for frail elders aged 60+ and adults with disabilities age 18+ to stay during the day. Prevent premature institutionalization, provide respite for caregivers and provides social and recreational activities. Snacks, lunch and limited transportation to and from site. Limited Area Agency on Aging Resources are available to support adult daycare services for people aged 60+.

Cornucopia, 2002 Bridge Blvd. SW		877-1310
Share Your Care	www.shareyourcare.org	298-1700
Barelas, 714 Seventh St. SW		764-6445
Bear Canyon, 4645 Pitt St. N	E	291-6219
Los Volcanes, 6500 Los Volca	anes Rd. NW	836-8797
North Valley, 3825 Fourth St	. NW	761-4001
Ponderosa, 5301 Ponderosa	Ave. NE	881-8982

Respite Care

Respite Voucher Program, Alzheimer's Association.....266-4473 or 1-800-272-3900

Financial assistance for caregivers of individuals with Alzheimer's/dementia.

Extensive Long-Term Care Programs (Nursing Home Alternatives)

,	
Centennial Care (Medicaid), Human Services Department Application questions, Medicaid Expansion Hotline General questions, Medicaid benefits/coverage/getting a new Medicaid card.	
Centennial Care (Medicaid), Managed Care Organizations, Member Services Toll Free Contact numbers:	
Blue Cross and Blue Shield of New Mexico Molina Health Care Presbyterian Health Plan Outside Albuquerque United Healthcare Community Plan	1-877-373-8986 505-923-5200 1-888-977-2333
InnovAge Greater NM PACE Program , 904 - A Las Lomas Rd. NE, Albuquerque Program of All-inclusive Care for the Elderly (PACE): Day health center including medicare, social services, rehabilitation, transportation, in-home services & inpatient care (niors aged 55+ who live in Bernalillo County or within 30 minutes travel from the center Medicaid recipients. Private pay accepted.	cal clinic, adult day when needed) for se-
NM Aging & Long Term Services Department , Aging and Disability Resource Centennial Care (Medicaid), Community based Central Registry Waiting List	
Centennial Care (Medicaid), Community based Central Registry Waiting List	1-800-432-2080
Centennial Care (Medicaid), Community based Central Registry Waiting List	3 or 1-800-432-2080 3 or 1-800-272-3900 4 764-6400 6 systems, support
Centennial Care (Medicaid), Community based Central Registry Waiting List	3 or 1-800-432-2080 3 or 1-800-272-3900 764-6400 e systems, support , nursing homes, hos- or 1-866-842-9230 naging.state.nm.us
Centennial Care (Medicaid), Community based Central Registry Waiting List	3 or 1-800-432-2080 3 or 1-800-272-3900 4 764-6400 5 e systems, support 6, nursing homes, hos- 7 or 1-866-842-9230 7 naging.state.nm.us 7 omplaints. 7 m1-800-432-2080 7 ices for consumers

Silver Alert.......764-6400

A public notification system to broadcast information about missing individuals who suffer from Alzheimer's disease and/or dementia. Caregivers register their 60 and older individuals through the Dept. of Senior Affairs, which places a picture and vital information on a USB drive and gives it to the Caregiver. When the caregiver determines their person is missing, they provide the Albuquerque police with the USB drive. If the individual is not found immediately, the Silver Alert will be issued, notifying all media sources of the importance of finding the individual as quickly as possible.

NUTRITION RESOURCES

Department of Senior Affairs Senior & Multigenerational Centers and Meal Sites

*Lunch contributions requested. No one will be denied services if he/she chooses not to contribute.

Breakfast and lunch for seniors aged 50+. Fee charged.

Bear Canyon Senior Center, 4645 Pitt St. NE, 87111	767-5959
Highland Senior Center, 131 Monroe St. NE, 87108	767-5210
Palo Duro Senior Center, 5221 Palo Duro Ave. NE, 87110	888-8102

Breakfast. Fee charged. Lunch for seniors aged 60+. Contribution requested.* Fee charged for guests under age 60. Must call before 12:00 noon the day before you want a reservation.

Barelas Senior Center, 714 7th St. SW, 87102	764-6436
Los Volcanes Senior Center, 6500 Los Volcanes Rd. NW, 87121	767-5999
Manzano Mesa Multigenerational Center, 501 Elizabeth St. SE, 87123	275-8731
North Domingo Baca Multigenerational Center, 7521 Carmel Ave. NE 87113	764-6475
North Valley Senior Center, 3825 Fourth St. NW, 87107	761-4025

Lunch for seniors aged 60+. Contribution requested.* Fee charged for guests under age 60. Must call before 12:00 noon the day before you want a reservation. Activities and socialization opportunities. Transportation provided for neighborhood participants at some sites. Monday through Friday,9 a.m. - 2p.m.

Meal Sites

Alameda Meal Site/Raymond G. Sanchez, 9800 Fourth St. NW, 87114	897-8896
Armijo Meal Site, 1714 Centro Familiar Blvd. SW, 87105	873-0047
Ed Romero Terrace Meal Site, 8100 Central Ave. SE, 87108	232-8880
Embudo Towers Meal Site, 8010 Constitution Ave. NE, 87110	764-6467
Encino Gardens Meal Site, 412 Alvarado Dr. SE, 87108	266-7736
Encino Terrace Meal Site, 609 Encino Place NE, 87102	247-4185
La Amistad Meal Site, 415 Fruit Ave. NE, 87102	848-1395
La Mesa/Cesar Chavez Meal Site, 7505 Kathryn Ave. SE, 87108	256-2680
Los Duranes Meal Site, 2920 Leopoldo Rd. NW, 87104	767-5900
Mountain Communities/Tijeras Meal Site, #10 Tijeras Ave., Tijeras, 87059	286-4220
Paradise Hills Meal Site, 6001 Paradise Blvd. NW 87114	314-0246

Rio Bravo Meal Site, 3910 Isleta Blvd. SW, 87105	873-6647
Shalom House Meal Site, 5500 Wyoming Blvd. NE, 87109	823-1434
South Valley Meal Site, 2008 Larrazolo Rd. SW, 87105	468-7604
Taylor Ranch Meal Siter, 4900 Kachina St. NW, 87120	
Thomas Bell Meal Site, 3001 University Blvd. SE, 87106	
Whispering Pines Meal Site, #6 Lark Road, Tijeras, 87059	
	0: 0000
Home-Delivered Meals	
Albuquerque Meals-On-Wheels	823-8082
Home-delivered meals and daily social contact for the elderly, homebound, convalescing, and cial diets available and special rates may be available. No age restrictions. Mon. thru Fri., 9 am -	
DSA Home-Delivered Meals, Department of Senior Affairs	
Initial requests	764-6400
Meal delivery information	
Home-delivered meals for frail homebound elderly 60+ who cannot cook for themselves and h	
available to cook for them. Heart-healthy meals. Limited frozen weekend meals. Based on availa Contributions requested. No one will be denied services if he/she chooses not to contribute.	ability.
Contributions requested. No one will be defined services if the/site chooses not to contribute.	
Other Food Sources	
Commodities	
EBT Card/SNAP, formerly Food Stamps, Income Support Division, N.M. Human Service	s Department
Eligibility information at nearest area Income Support Office:	•
Northeast: 4330 Cutler Ave. NE	222-9600
for residents east of San Mateo & north of Central	0.44 ===0
Northwest: 1041 Lamberton Place NEfor residents west of San Mateo & north of Central	841-7700
Southeast: 1711 Randolph Rd. SE	383-2600
for residents south of Central & east of the river, including the East Mountain area	
Southwest: 3280 Bridge Blvd. SW	841-2300
for residents west of the river & south of I-40, including Isleta Pueblo	
ECHO Inc. CSFP, 300 Menaul Blvd. NW, Suite 226	242-6777
Box of food each month if income eligible and 60+ years of age. Need proof of income & proof	of residency.
Roadrunner Food Bank Call for locations	247-2052
TEFAP (The Emergency Food Assistance Program) emergency food boxes for low-income indivi	
distributed at various food pantrieswv	
Columbian Assess Francisco de Ducient (14. D	072 1171
Salvation Army Emergency Food Project , 411 Broadway Blvd. SE	
Silver Horizons , 3540 Pan American Freeway NE, Email: info@silverhorizons.org	ike the choice
expenses.	ig other me

The Storehouse, 106 Broadway Blvd. SE......842-6491

Emergency food boxes and clothing for low-income, unemployed or homeless individuals. A monthly food box program for elderly and disabled homebound persons. Require New Mexico photo ID and birth certificate for children. Hours are Wednesday - Friday, 9:00 a.m. to 12 p.m. **Food Only:** Saturdays, 9:00 a.m. to 11 a.m. (Closed 1st Saturday of month. Mobile pantry open. Pet food program every 3rd Friday of the month. **Storehouse Mobile Pantry** at Westside Community Center, 1250 Isleta Blvd. SW,

CERRADO (SMNP en el Centro Communitario Westside 1st Friday of the month, 9:00 am - 11:00 am)

PET RESOURCES

PHYSICAL FITNESS

Department of Senior Affairs - Senior Sports & Fitness......880-2800

DSA Senior Exercise Program: Exercise to Music (low impact aerobics), Stretch & Tone, Stability Balls, and Gentle Exercise classes at all 7 Centers and many satellite centers.

DSA Adapted Aquatics: Centers transport to exercise classes for individuals with arthritis and/or limited mobility in a warm water therapy pool.

DSA Winter Sports Program: Lessons & day trips in snowshoeing, downhill & cross country skiing, & overnight ski trips to Colorado.

DSA Winter Sports Competitions: Downhill & cross country skiing, snowboarding, snowshoeing, snowball throwing for accuracy & distance, team ice hockey, & ice skating.

DSA Albuquerque 50+ Olympics: Competitions in 26 sports and 100+ events each spring for Albuquerque/Bernalillo County residents aged 50+. Winners advance to both State and National Senior Olympics. Year round practices, leagues, & workshops also offered.

DSA Weight Training/Fitness Facilities: State-of-the-art exercise equipment to assist seniors to improve strength & maintain a healthy lifestyle. Prior to use, participants are advised to attend an orientation.

North Domingo Baca Multigenerational Fitness Room764-6496 7521 Carmel Ave. NE, 87113. Open to those aged 18+. North Valley Fitness Room
3825 4th St. NW, 87107 761–4025 Palo Duro 50+ Sports & Fitness Center
3351 Monroe St. NE, 87110880-2800
JCC Pro Fitness Center , Jewish Community Center, 5520 Wyoming Blvd. NE
Mall Walkers
Coronado Mall : 6600 Menaul Blvd. NE. Monday - Saturday, 6 am - 10 am; Sunday starting at 9:30 am. Enter at entrance just west of JC Penny's truck court. Register at Coronado Mall Customer Service desk. Cottonwood Mall :10000 Coors Blvd NW. Monday - Saturday, 7a.m 9a.m.; Sunday 10a.m 6p.m. Any entrance.
New Heart 601 Lomas Blvd. NE
Presbyterian Healthplex 6301 Forest Hills Dr. NE
Presbyterian Aquatics Therapy Program
Taylor Ranch Community Center, 4900 Kachina Rd. NW 87120
Silver Sneakers/YMCA Program offers exercise/conditioning classes, social events, health workshops and screenings. Fees may apply.
Anytime Fitness, 5809 Juan Tabo Blvd. NE
For more information about other recreational opportunities and fun sports and fitness programs, call the Department of Senior Affairs - DSA Senior Information

SENIOR & MULTIGENERATIONAL CENTERS

City of Albuquerque/Bernalillo County Department of Senior Affairs

Recreational activities, meals, educational opportunities, social services, health screenings and more are provided for the 50+ population. Open 8:00 a.m. to 5:00p.m., Monday through Friday; Saturday and evening hours vary at each site. Call 764-6400 for a current schedule or visit us online: www.cabq.gov/seniors. (See Nutritional Resources page for listing of City of Albuquerque Satellite Senior Centers.)

Barelas , 714 7th St. SW, 87102	764-6436
Bear Canyon , 4645 Pitt St. NE, 87111	767-5959
Highland , 131 Monroe St. NE, 87108	767-5210
Los Volcanes, 6500 Los Volcanes Rd. NW, 87121	767-5999
North Valley , 3825 4th St. NW, 87107	761-4025
Palo Duro , 5221 Palo Duro Ave. NE, 87110	888-8102
Manzano Mesa Multigenerational Center, 501 Elizabeth St. SE, 87123	275-8731
North Domingo Baca Multigenerational Center, 7521 Carmel Ave. NE, 87113	764-6475

The two Multigenerational Centers are for all ages, providing recreational activities, meals, educational opportunities, social services, health screenings and much more for participants age 6 and over. Open 8:00 a.m. to 9:00p.m. - Monday through Friday, 9:00 a.m. to 3:00 p.m. on Saturdays.

Other Centers

Albuquerque: South Valley Multi-Purpose Center, 2008 Larrazolo Rd. SW, 87105......468-7341 **Taylor Ranch Community Center**, 4900 Kachina St. NW, 87105......**768-6006 Belen:** Belen Senior Center.......864-6739 or 864-2663 715-A South Main, 87002.....www.co.valencia.nm.us Del Rio Senior Citizens Center, 351 Rio Communities Blvd., 87002......864-7500 **Bernalillo:** Bernalillo Senior Citizens Center, 255-B Camino del Pueblo, 87004......867-9448 **Bosque Farms:** Bosque Farms Community Center, 950 North Bosque Loop, 87068.....869-5133 **Corrales:** Corrales Senior Center, 4324-A Corrales Rd., Corrales, NM 87048......897-3818 Los Lunas: Fred Luna Senior Citizens Center, 315 Don Pasqual Rd 87031......839-3853 Meadow Lake Senior Citizens Center, 100 Cuerro Lane 87031......865-8824 **Rio Rancho:** Meadowlark Senior Center, 4330 Meadowlark Lane SE, 87124.......891-5018 Meadowlark Meal Program, 4330 Meadowlark Lane SE, 87124......896-8313 **Tijeras: Tijeras Senior Center**, #10 Tijeras Ave., Tijeras, NM 87059. Mailing Address: P.O. Box 9 Tijeras Ave,

TRANSPORTATION
Catholic Charities , 2010 Bridge Blvd. SW 87105
City Transitwww.cabq.gov/transit
\$1.00 for persons under 62. \$0.35 for individuals over 62 with a government issued picture ID or driver's license with date of birth. Fee for original card: \$2.00. Act Now discounted bus pass: \$30.00. Regular/\$12.00 Seniors.
ABQ Mini-Ride/Sun Van For applications call
Department of Senior Affairs - Transportation Program
Seniors with special transportation needs: call DSA Senior Information
Vet Connect
ID Cards (for persons without drivers' licenses) can be purchased at:
NM Motor Vehicle Division (MVD) www.mvd.newmexico.gov
Bernalillo, 829 Camino del Pueblo867-5171
Montgomery Plaza, 4575 San Mateo NE, Suite G-190875-0715
Rio Bravo , 3211 Coors Blvd. SW, Suite D-10
Rio Rancho, 4114 Sabana Grande Ave. SE1-888-683-4636 or 891-5014
Sandia Vista, 11500 Menaul NE, Blvd. Suite F-1 \$10.00 4 yr. ID. \$18.00 8 year ID292-4570
Tijeras , #12 Camino Municipal, Tijeras 281-2250 Kirtland AFB , 1451 4th St. SE, Bldg. 20245, Albuquerque, NM 87117 846-8390 Military Access Only, 5.00 fee. Credit Card

Military Access Only, 5.00 fee, Credit Card

VOLUNTEER PROGRAMS - DEPARTMENT OF SENIOR AFFAIRS

Foster Grandparent Program......764-6412

Volunteer opportunities for seniors (aged 55 and over) to volunteer with special needs children; stipend available for those that qualify.

RSVP (Retired & Senior Volunteer Program)......767-5225

Recruits and facilitates the placement of volunteers (aged 55 and over) in public and non-profit organizations to meet community needs.

Senior Companion Program......764-1612

Volunteer opportunities for seniors (aged 55 and over) to volunteer with homebound elderly; stipend available for those that qualify.

Volunteer Today!

LEAD. INSPIRE. CHANGE THE WORLD... AGAIN.





We offer a wide variety of volunteer opportunities.

Do you have time, talents, skills, or hobbies you would like to share? If you do, please call the RSVP office at **767-5225**

www.cabq.gov/seniors



STOP Senior Hunger

Over 3 million seniors over the age of 65 are faced with the decision to pay for food or pay for medicine.

Donate Senior-friendly food at:

- Senior Centers
- Multigenerational Centers
- Sports & Fitness Centers









MOST FREQUENTLY CALLED TELEPHONE NUMBERS

City of Albuquerque Department of Senior Affairs	764-6400
City of Albuquerque Department of Senior Affairs Administration O	ffices764-6432
311 (City of Albuquerque Citizens Contact City-Wide Information Ce	
	768-2000 or 311
911(Emergency)	911
Albuquerque Ambulance Service (*24/7)	761-8200
Animal Control	311
Animal Humane Association	255-5523
Fire Department (City of Albuquerque Fire/Rescue)	833-7397
(County Fire Department/Rescue)	798-7000
Poison Control (New Mexico Poison/Drug Information)	1-800-222-1222
Police Department (Albuquerque Police Department)2	242-2677/242-COPS
Road Services (New Mexico Department of Transportation [DOT])	798-6600
Sheriff's Department (Bernalillo County Sheriff's Department)	798-7000
Solid Waste Management Department	
(Garbage/Trash Pick-up Information)	
(Residential Large Item Pick-up)	761-8100
Utilities	
(PNM – Public Service Company of New Mexico)(New Mexico Gas Company)	
Water Utility Authority Albuquerque Bernalillo County (Billing Inqui	
(Emergencies After Hours)* 24/7	842-9287 Option #1

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